



2010-2021 Strategic Plan

The Station.Ltd
82 Erskine Street
Sydney NSW 2000



The Station Ltd
Serving the homeless since 1978

THE STATION LTD'S

STRATEGIC PLAN 2019-2021

THE STATION

STRATEGIC PLAN 2019- 2021

OUR MISSION

To provide a range of services for people who are having difficulty attaining and sustaining adequate and secure accommodation, health status, personal autonomy and dignity.

OUR PHILOSOPHY

The Station Ltd believes in:

- People having choices in their own lives
- People being given dignity, respect, privacy and confidentiality
- Valuing people
- The right of people to access services on a non-discriminatory basis
- Having accountability to the community for the services we provide
- Minimising the harm and social problems to the individual and to the community resulting from alcohol, drugs, homelessness, mental illness, domestic violence .and other self-harm or social harm actions.
- Providing prevention, early intervention, referral to specialised services and ongoing support to our client group.

THE STATION STRATEGIC PLAN 2019-2021:

OUR CLIENTS

Strategic Objective 1: Provide high quality day services to our homeless clients. Ensure they have reasonable choices about their health, housing and connections with society and support them to achieve their choices.

GOALS

- Provide a safe and secure drop-in centre for homeless people.
- Successful client-directed case management support for homeless people so they have a safe and secure drop-in centre to assist them to achieve realistic goals for their health and housing security.
- Ensure homeless people have choices in determining the support provided by The Station.
- Provide high quality support for early intervention for people in danger of becoming homeless.
- Be a recognised best practice homelessness service and develop a research and evidence-based approach to the provision of services.
- Increase access to housing for homeless people.
- Maintain effective partnerships with medical, mental health and other providers of support for the Homeless.

OUR GOVERNANCE AND RISK MANAGEMENT

Strategic Objective 2: Be a best practice governance and risk management community-based organisation.

GOALS

- Review and develop The Station's Mission and Philosophy.
- Effective governance at all levels of the organisation.
- The Station demonstrably meets its legal and contractual employment requirements, especially WHS.
- Ensure an effective risk management plan is in place.
- Maintain a documented Quality Assurance Management System.

OUR FINANCIAL RESOURCES

Strategic Objective 3: Ensure there are sufficient financial resources with appropriate accountability to enable The Station to achieve its objectives.

GOALS

- Ensure ongoing financial sustainability
- Financial compliance and viability.
- Increase sources of secure income.
- Strong partnerships and alliances that add value to The Station
- A highly recognised and supported name – The Station.

OUR CAPACITY

Strategic Objective 4: Ensure Board members, staff and volunteers have the required commitment, skills and resources to meet the needs of homeless people.

GOALS

- The Board has the required skill mix
- The Station has a stable and well-trained workforce.
- The Station has a stable and well-trained volunteer group.
- Provide support and resources for the staff and CEO to achieve the best possible outcomes for clients.
- Staff physical working conditions and IT support are best practice.

